

A Guide to Learner Support



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The Role of Learner Support

The role of the Learner Support Team is to organise and provide diagnostic assessments, exam arrangements and support for students who experience learning differences, physical disabilities and/or emotional/behavioural difficulties. We ensure that recommendations for reasonable adjustments are made to make sure that learners are able to access the curriculum and achieve their goals.



The Learner Support Team is able to offer:

Assessment of Individual Needs \checkmark (including Exam Access Arrangements)

Liaison with Local Authorities, Exam Boards and Course tutors

 \checkmark

 \checkmark

 \checkmark

 \checkmark

 \checkmark

 \checkmark

1:1 skill development tutorials

In-class support from Learning Support Assistants

Access to Specialist Equipment

Communication Support for BSL/SSE Users

Assistance with Personal \checkmark Care/Health Needs

Mobility Assistance

Referral

Contact can be made directly with Learner Support via telephone, email or by visiting the Learner Support Office. Alternatively, your course tutor may refer you via the College's internal referral

For more information contact:

LEARNER SUPPORT MANAGER

Anne Ignatius Office: SKB Building, St Helens | Room J139 Telephone: 01744 623260 Email: aignatius@sthelens.ac.uk

LEARNER SUPPORT TEAM LEADER

Sarah Kneale Office: Main Campus, Knowsley | Room G51 Telephone: 0151 481 4674 Email: skneale@knowsleycollege.ac.uk

SPECIALIST SUPPORT TUTOR

Dorothy Williams Office: Main Campus, Knowsley | Room G51 Telephone: 0151 477 5774 Email: dwilliams@knowsleycollege.ac.uk

EHCP (EDUCATION AND HEALTH CARE PLAN) CO-ORDINATOR

Hannah Houghton Office: SKB Building, St Helens | Room J139 Telephone: 01744 623124 Email: hhoughton@sthelens.ac.uk

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